

- [Business Intelligence systems]: Explain*? Categories
 - [Reporting systems]: Explain
 - [Data mining systems]: Explain
- [Operational systems]: Explain**
- [Dirty data]: Explain? Sources*? List ways to clean
 - [Clean in legacy environment]: Explain*
 - [Clean at the point of integration]: Explain**
 - [Cleaning at and after the point of loading]: Explain
- [ETL]: Explain*? List components
 - [Extraction]: Explain*? Issues**
 - [Transformation]: Explain*
 - [Load]: Explain**
 - [Feed]: Explain*
- [Data warehouse]: Explain? Problems***? Characteristics
 - [Integrated]: Explain**
 - [Subject-oriented]: Explain*? Compare to operational systems*
 - [Time variant]: Explain***? Compare to operational systems***
 - [Non-volatile]: Explain [NA]
- [Data mart]: Explain**? Characteristics [NA]***? Advantages***
- [Dimensionality modelling]: Explain*? Advantages***? Components
 - [Facts table]: Explain***
 - [Dimensions table]: Explain***
- [Reporting systems]: Types
 - [RFM]: Explain [NA]
 - [OLAP]: Explain [NA]
- [Data mining]: Explain*? Types
 - [Unsupervised data mining]: Explain***
 - [Supervised data mining]: Explain [NA]***